

CD Homecare Limited - Privacy Policy

This privacy policy will explain how CD Homecare Limited uses the personal data we collect from you when you use our website.

Contents:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

CD Homecare Limited collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide CD Homecare Limited with most of the data we collect. We collect data and process data when you:

- Submit a query using our contact form.

How will we use your data?

CD Homecare Limited collects your data so that we can:

- Respond to your enquiry.
- We may also contact you with special offers on other products and services we think you might like.

How do we store your data?

CD Homecare Limited securely stores your data.

CD Homecare Limited will keep your contact form information for 30 days. Once this time period has expired, we will delete your enquiry from our management system.

Marketing

CD Homecare Limited would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop CD Homecare Limited from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact us via email or phone.

What are your data protection rights?

CD Homecare Limited would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data, this is limited to what we currently hold. We may charge you a small fee for this service.

The right to rectification – You have the right to request that CD Homecare Limited correct any information you believe is inaccurate.

The right to erasure – You have the right to request that CD Homecare Limited erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that CD Homecare Limited restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to CD Homecare Limited processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that CD Homecare Limited transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: 01895 808050

Or write to us: CD Homecare Limited, Devonshire House, 582 Honeyport Lane, Stanmore, HA7 1JS.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

CD Homecare Limited uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – CD Homecare Limited uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

- Advertising – CD Homecare Limited uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. CD Homecare Limited sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The CD Homecare Limited website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

CD Homecare Limited keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 1st October 2019.

How to contact us

If you have any questions about CD Homecare Limited's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: dataprotection@cdhomecare.co.uk

Call us: 01895 808050

Or write to us at: CD Homecare Limited, Devonshire House, 582 Honeyport Lane, Stanmore, HA7 1JS.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.